

To the stakeholders

Monteforte D'Alpone, 09/05/2022

Dear Sir or Madam,

The social and sustainability system implemented at Cantine Riondo SpA makes it possible for all external stakeholders to report problems or give suggestions for improvement with regard to the sustainability implemented.

More specifically, any problems can be reported as follows, and should you wish to use it, the form for reporting can be found in the relevant section on the website:

- By sending written communication, which can also be anonymous should you prefer, to: The Sustainability Performance Team Equalitas - Cantine Riondo Spa - Via Cappuccini, 6 - 37032 Monteforte d'Alpone (VR) – Italy
- By sending an email to: quality@cantineriondo.com, addressed to Ms Silvia Manzoli, Head of the Equalitas Management System)

Managing complaints / reports / suggestions for improvement

Any reports will be read by the Sustainability Performance Team, who will aim to quickly resolve the situation. The SPT will contact the external stakeholder (if named) and inform them of the solution once it has been determined.

In the event that a report has been made anonymously, and in any case for the purposes of providing an annual overview, the corrective actions taken following a report are described in the annual Social Responsibility Report which is then published on the company's website. All communication that takes place is kept private and confidential.

A password-protected register is kept by the SPT to log the reports and detail how they are dealt with.

Kind regards,

Cantine Riondo Spa
Silvia Manzoli
Head of the Equalitas Management System

(Signed the Italian version)

Cantine Riondo Spa
Gianfranco Gambesi
General Manager

(Signed the Italian version)